



## Limited Warranty Statement For Generators

Shindaiwa manufactures its products to superior quality standards to afford our customers the highest level of satisfaction. In keeping with this goal, all Shindaiwa products are warranted to the original purchaser as follows:

### Warranty Coverage

Shindaiwa Inc. warrants this product (excluding the diesel engine\*) to be free from defects in material and workmanship, under normal use and maintenance, subject to the limitations and exclusions listed below.

Shindaiwa Inc. will correct any defect in material or workmanship without charge for parts or labor at any authorized Shindaiwa kWiet Power distributor during the covered warranty period.

\*See diesel engine warranty statement that accompanies this warranty statement.

### Warranty Period

For a period of two (2) years from the date of original purchase, or 2000 hours of operation whichever occurs first, Shindaiwa Inc. will at its option repair or replace any part which, upon examination by Shindaiwa Inc. or its authorized representative, is found to be defective under normal use and service. This warranty does not apply to malfunctions caused by accident, damage, unreasonable use, misuse, abuse, repair or service by unauthorized persons, normal wear, negligence, or improper installation.

### Warranty Exclusions and Limitations

The following will not be covered by warranty:

- Costs associated with maintenance, adjustments, installation, or startup.
- Normal engine wear, routine tune-ups, consumable parts, or periodic service
- Products that have been altered or modified in any manner not previously authorized by Shindaiwa Inc. in writing.
- Any incidental, indirect, or consequential damages due to negligent and/or insufficient maintenance.
- Batteries, engine fluids, light bulbs, and fuses.

Some states do not allow the exclusion of incidental or consequential damages, so these limitations may not apply. This warranty gives specific legal rights and other rights may be available as part of state legal requirements.

Shindaiwa Inc. reserves the right to change the design or specifications of any product without obligation to modify previously produced units.

### Owner's Responsibilities

The owner shall demonstrate reasonable care in the use, maintenance, and storage of the Shindaiwa product. Should a warranted failure occur, the owner shall notify the nearest Shindaiwa kWiet Power distributor to obtain warranty service.

Proof of purchase must be presented to the authorized Shindaiwa kWiet Power distributor to obtain warranty service. This must include date of purchase, model and serial number, and the name and address of the selling distributor.